



GENERAL VEHICLE RENTAL AND LEASING AGREEMENT

(For Individual Clients, Corporate Clients, and Long-Term Leasing)

This Vehicle Rental and Leasing Agreement (“Agreement”) is executed by **RENT24**, having its principal place of business at **10-446, St. Luis Sadhu Jana Sahaya Sangham, Thuruthipuram, Moothakunnam – 683516**, hereinafter referred to as the “**Lessor**”, and the individual, company, or corporate entity submitting the rental/lease form, hereinafter referred to as the “**Lessee**.”

This Agreement governs all rentals, hires, and leases of motorcycles, scooters, electric scooters, and other two-wheelers (“Vehicle”) provided by the Lessor. This Agreement becomes binding when the Lessee submits the online form or digitally/physically signs their acceptance.

1. Purpose and Scope of Agreement

The purpose of this Agreement is to establish the rights and obligations of the Parties in relation to (i) short-term rentals by individuals, (ii) corporate or institutional rentals for employees or authorized riders, and (iii) long-term leasing for personal or commercial usage. All provisions herein shall apply uniformly unless expressly differentiated.

2. Description and Handover of Vehicle

The Vehicle provided to the Lessee shall be identified at the time of handover by model, registration number, chassis number, engine number, and associated equipment. The condition of the Vehicle, including any pre-existing damages, shall be recorded and mutually acknowledged by both Parties at the commencement of the rental/lease period.

3. Term of Rental or Lease

The rental or lease period shall commence from the date and time specified in the digital form or delivery receipt. The Lessee undertakes to return the Vehicle to the Lessor on or before the stipulated return date and time. Any extension must be requested in advance and shall be subject to approval by the Lessor. Early termination or early return shall not entitle the Lessee to any pro-rated refund unless expressly agreed in writing.

4. Fees, Charges, and Security Deposit

The Lessee agrees to remit all applicable rental or lease charges, as communicated at the time of booking, including any ancillary charges for delivery, pick-up, cleaning, insurance, or special services. The Lessee further agrees to furnish a refundable security deposit. The Lessor shall be entitled to deduct from such deposit any amount representing damage, loss, late return, statutory penalty, third-party claims, or unpaid fees. In the absence of any such dues, the remaining deposit shall be refunded within a reasonable period of **three to seven working days**.

5. Condition and Use of Vehicle

The Lessor certifies that, to the best of its knowledge, the Vehicle is delivered in sound mechanical condition and fit for ordinary use. The Lessee acknowledges having inspected the Vehicle and agrees to return it in substantially the same condition, save for normal wear and tear. The Lessee shall operate the Vehicle responsibly and exclusively in accordance with applicable traffic laws and safety regulations.

6. Eligibility, Permissible Use, and Restrictions

The Lessee, where an individual, affirms that they hold a valid driving licence authorizing them to operate the Vehicle. Where the Lessee is a company, only duly authorized and licensed persons may use the Vehicle. The Lessee shall not use the Vehicle for racing, towing, illegal purposes, stunts, negligent operation, or any activity which may expose the Vehicle to damage. Subletting, transfer, or unauthorized assignment of the Vehicle is strictly prohibited. The Vehicle shall not be taken outside the territorial limits of the State of Kerala without the prior written consent of the Lessor.



7. Obligations of the Lessee

The Lessee shall at all times maintain reasonable care of the Vehicle, including checking tyre pressure, oil levels, battery charge, and other standard mechanical functions. The Lessee shall keep the Vehicle securely locked when parked, preserve all documents handed over, and immediately inform the Lessor of any accident, loss, breakdown, or irregularity. The Lessee shall not alter, modify, tamper with, or replace any parts of the Vehicle without the explicit written approval of the Lessor.

8. Obligations of the Lessor

The Lessor shall provide the Vehicle in good operational condition, together with required documents such as the registration certificate, insurance policy, and emission certificate where applicable. The Lessor shall render reasonable assistance in the event of mechanical breakdown and may, subject to availability, provide an alternative vehicle. The Lessor does not, however, guarantee uninterrupted availability of replacement vehicles.

9. Damage, Accidents, and Liability

The Lessee shall be liable for all damage to the Vehicle occurring during the rental or lease period, whether caused by accident, misuse, negligence, abuse, or unauthorized use. The Lessee shall also be responsible for all third-party damages, statutory fines, challans, towing charges, and liabilities arising from their use of the Vehicle. In the event of an accident, the Lessee shall immediately cease operation of the Vehicle, inform the Lessor, and file any required police reports. Insurance deductibles or excess amounts shall be borne by the Lessee.

10. Repairs, Servicing, and Breakdowns

The Lessee shall not undertake repairs or replacement of parts without prior authorization. Mechanical faults attributable to manufacturing or normal mechanical failure shall be rectified by the Lessor at no charge. All other breakdowns, including those caused by negligence, lack of fuel, battery discharge, or mishandling, shall be chargeable to the Lessee.

11. Return of Vehicle

Upon maturity of the rental or lease term, the Lessee shall return the Vehicle to the location specified by the Lessor. The Vehicle shall be subject to a final inspection. Any damage, shortage of accessories, or irregularities shall be documented, and applicable charges shall be imposed. Delay in return shall attract additional charges as per the Lessor's prevailing rates.

12. Long-Term Leasing Conditions

In the case of long-term lease agreements, the Lessee shall ensure timely periodic servicing at intervals prescribed by the manufacturer or as directed by the Lessor. Lease payments must be remitted in advance. Termination of long-term lease contracts requires not less than **thirty days' written notice**.

13. Corporate Rental Provisions

When the Lessee is a company or business entity, the organization shall be liable for all actions of employees or authorized riders to whom the Vehicle is assigned. Misuse or misconduct by employees shall be deemed the responsibility of the corporate Lessee.

14. Indemnity

The Lessee hereby agrees to indemnify, defend, and hold the Lessor harmless from all claims, losses, damages, penalties, expenses, litigation, liabilities, and third-party demands arising directly or indirectly from the Lessee's use or misuse of the Vehicle, including any acts or omissions of authorized or unauthorized riders.

15. Termination



The Lessor reserves the right to terminate the Agreement immediately without prior notice if the Lessee violates any of its terms, engages in illegal activity, defaults in payment, or misuses the Vehicle. Upon termination, the Lessee shall forthwith return the Vehicle without delay.

16. Aadhaar-Based Authentication Consent

The Lessee hereby expressly states and confirms that they have **no objection** to authenticating their identity through the **Aadhaar-based authentication system** and voluntarily consent to provide their **Aadhaar number** and **One Time Password (OTP)** for the purpose of availing Rental Certificate (RC)-related services or any identity-verification processes required under this Agreement. The Lessee understands that the OTP furnished by them shall be used **solely for the specific authentication and eKYC transaction** initiated by the Lessee through the Aadhaar Authentication system and shall not be used for any other purpose. The Lessee further acknowledges that such authentication is undertaken with full knowledge and consent, and that the Lessor shall process such data strictly in accordance with applicable legal requirements.

17. Privacy and Data Usage

The Lessee consents to the collection and storage of their personal information, including identification documents, driving licence, address, and rental history. Such data shall be used for verification, legal compliance, record maintenance, and service enhancement in accordance with applicable laws.

18. Governing Law and Jurisdiction

This Agreement shall be governed by and construed in accordance with the laws of the Republic of India, and more specifically the State of Kerala. All disputes arising out of or in connection with this Agreement shall fall exclusively within the jurisdiction of the competent courts at **Ernakulam**.

19. Digital Acceptance and Execution

The Lessee acknowledges that acceptance of this Agreement through digital signature, checkbox confirmation, or submission of the rental/lease form constitutes valid execution under law. Downloading and retaining a copy of this Agreement is the Lessee's responsibility.